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PATENT & TRADEMARK OFFICE
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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JUN 09 2003
BENJAMIN L. BROWN
6-9-03

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000

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JUN 03 2003

TECHNOLOGY CENTER R3700

Examiner : Janet D. Chance
Group : 3626

Entitled : System and Method for Measuring and
Managing Performance in an Information
Technology Organization
Docket No. : END920000041US1

AMENDMENT

Honorable Commissioner
for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Responsive to the Office action of 1/15/2003, please
amend the above-identified application as follows:

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